Thousands of People. Millions of Hours.

Supporting Everyday Life

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What comes to mind when you hear

Remote Supports?

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Better outcomes don’t come from changing the person — they come from improving the conditions around them.

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Supporting the **Conditions** That Shape a Good Life

Daily r**outines**

Reliable connections

Safe living environments

Predictable support

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What is Remote Supports

Remote Supports combine highly trained support staff with assistive technology.

Support may include wellness **check-ins**, reminders, safety prompts, and response to identified needs

Services are shaped around **each person's** needs, routines, and goals.

Provides **another support option** for individuals, families, providers, and case managers

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Josh: Before Remote Supports

- Felt lonely and disconnected
- Called family, providers, and case managers constantly
- Relationships became strained
- Repeated behavioral health visits

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Josh: After Remote Supports

- Consistent access to another person
- Rebuilt relationships
- Behavioral health visits dropped significantly
- Felt more supported day to day

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What This Can Mean For…

Individuals

- More independence
- More confidence
- Building routines that support stability

Families

- Less worry when loved one is on their own
- Fewer late-night crisis calls
- More time for self-care

Case Managers

- An available support option for individuals
- Greater stability between visits
- Fewer crises-driven situations

Providers

- Expanded capacity
- Serve more people minus burnout
- Reduce service gaps

Quality Remote Supports Include:

- **Trained professionals** working together in secure, HIPAA compliant location
- **Guided by a support plan** created with the individual and their team
- **Designed to respect** privacy, choice, and personal goals
- Provided as a **structured service with defined standards**

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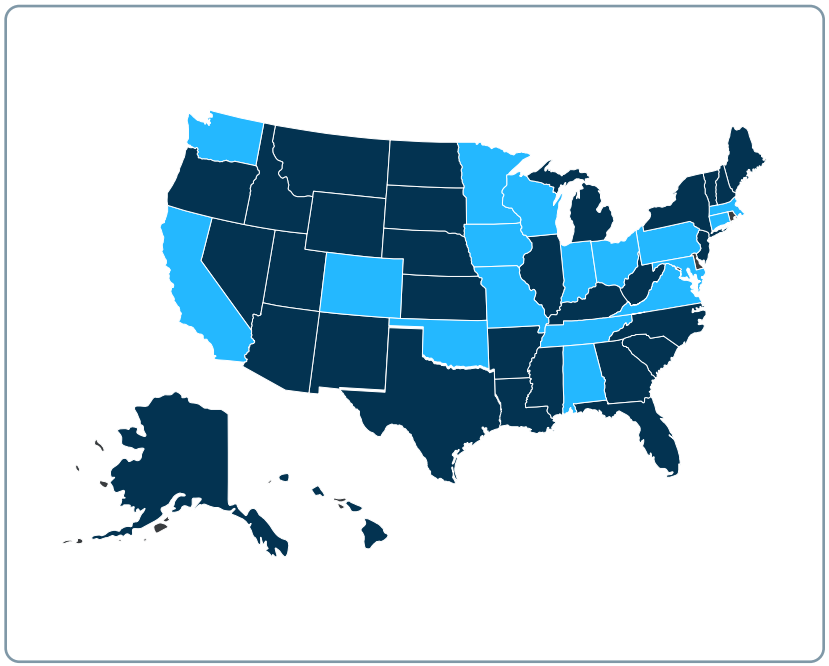
Millions of Hours. Thousands of People. Supported.



2,184,389
SUPPORT HOURS

718,442
TASKS COMPLETED

97.3%
RETENTION RATE

92.3%
TASKS COMPLETION RATE

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Alta California Regional Center

Technology Pilot Results

Independence

- 58% - 85%

Safety

- 52% → 84%

Choice

- 96% felt they had choice in their supports

Satisfaction

- 91% satisfied with how decisions were made

- Participants gained confidence using tools like medication supports, alerts, and GPS
- DSPs had more time to focus on coaching and relationships
- One participant reduced from 24/7 support to more independent living

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Expanding Options, Supporting More People

More **support** for families

More **stability** for individuals

More **relief** for teams

More **people** accessing support now

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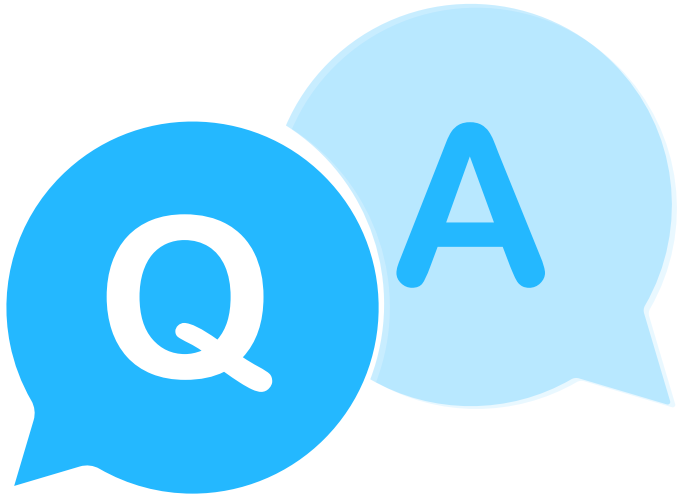
Let's Talk...



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